

CENTRUM VOORTPLANTINGSGENEESKUNDE BRABANT



Information leaflet

Welcome to the ETZ Hospital, Elisabeth location. In the near future, you and your partner have an appointment at our Centre for Reproductive Medicine, called Centrum Voortplantingsgeneeskunde Brabant (CVB). This leaflet provides information about the practical issues of your visit. If you have any questions after reading this, please feel free to call our centre at the telephone numbers given on the back of this leaflet.

Language

If you do not speak Dutch or English, please bring someone to translate during the appointments, or organise someone to translate for you by telephone. You are responsible for understanding the given information.

ETZ Hospital, Elisabeth location

The Elisabeth Location of the ETZ Hospital is located in Tilburg at Hilvarenbeekseweg 60. Follow the signs that point to the hospital. When you arrive at the hospital, park in the visitor car park near the main entrance. It costs €1.40 per hour to park, and no more than €5.00 per visit. To limit any inconvenience to the local residents, please do **not** park in the nearby residential area.

Procedure

At the barriers, you will take a parking ticket. After your visit, you can pay at the machines located right next to the main entrance. There are three parking machines available for use. Should you need change, you can use the money changing machine located on the Medical Boulevard near the main entrance. After paying, you will receive an exit ticket.

Registration

Upon entering the hospital, please register together with your partner at the Patient Registration department. The Patient Registration department is not far from the hospital's main entrance. Upon entering the hospital, proceed approximately 40 metres to your left. You must be able to present a valid passport or proof of identity and your insurance card. If you contact us by telephone, we may ask for your BSN or your patient number; be sure to have it on hand.

We kindly request that you also provide the Patient Registration department with your e-mail address and mobile number.

Intake interview

We would like to receive information from another hospital *at least one week* before the intake interview. You may return the attached questionnaire (completed) as soon as possible, in the enclosed reply envelope.

Referral letter and costs

Without a referral letter, a health insurer can refuse to pay for certain care. You are coming to us for treatment as a couple. This means that twice the amount of time will be reserved for the first consultation, and both of you can expect to be invoiced for it. This may mean that you will both be liable for your deductible (eigen risico).

Reimbursement

The reimbursement of diagnostic procedures and treatments varies per health insurance. If you have a Dutch health insurance, you will most likely be entitled to a reimbursement. If you have a foreign health insurance you will be asked to pay in advance. Check with your health insurance company about reimbursements before visiting us.

Appointment cancellation or rescheduling

If you are unable to attend your appointment, you can contact the secretariat on work days from 8:30 am to 5:00 pm at telephone number (013) 221 00 60.

Reporting

You can report to the CVB, route 92. The CVB is located at the back of the hospital on the ground floor. Take into account the ten-minute walk from the parking lot. We advise you to show up at the hospital fifteen minutes before your appointment. This will provide sufficient time for you to register with the Patient Registration department.

Website and Facebook

More information can be found on our website: www.infocvb.nl or on Facebook.

Nursing consultation hour

For medical questions and results, you can only call the nurse at (013) 221 30 06 on work days from 8:30 am to 9:30 am, from 1:00 pm to 2:30 pm and on Thursday afternoons from 1:30 pm to 2:30 pm. We would like to point out that, due to circumstances, the telephone consultation hour may conclude before you have made contact. You will be informed about this through an answering service.

Conclusion

For appointment scheduling, information requests, administrative matters and urgent issues that cannot wait until the nursing consultation hour, you can call us during office hours at (013) 221 00 60 from 8:30 am to 5:00 pm.

Important telephone numbers

ETZ (Elisabeth-TweeSteden Ziekenhuis): **(013) 221 00 00**

**ETZ Hospital, Elisabeth location
Centrum Voortplantingsgeneeskunde Brabant: (CVB):** **(013) 221 00 60**
Route 92

More information can be found on our website: www.infocvb.nl or on Facebook.

**ETZ Hospital, Elisabeth location
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